

IT Repair Specialist Triage Services provide Laptop Repair Service to CompuCover

Triage Services are to provide an integrated logistics and return-to-base Repair service to CompuCover, a UK's leading provider of specialist theft and accidental damage insurance to individuals, Education, and the Business sector.

Triage Services, the leading independent provider of repair solutions to the IT industry, are pleased to announce the provision of service to CompuCover utilising its fully managed return-to-base laptop repair solution.

Designed to deliver a worry-free, seamless experience for owners of portable IT equipment, CompuCover insurance products provide Education, Business and Individuals full peace of mind against Accidental Damage, Fire, Theft and Flood.

Triage Services are responsible for the collection, repair and return of the user's IT Equipment. The CompuCover support team utilises a web portal to obtain real time information regarding the status of their customer's product and an expected return date. CompuCover is also able to give a link to the website to their customers, enabling end-customers to obtain a status update on their repair 24/7. End-customers are also encouraged to contact Triage directly for further information, freeing CompuCover resource from this administration.

"Seamless process and system integration are at the heart of creating a unique service experience that's tailored to the exact needs of CompuCover and their customers", confirms Colin Mackrill, Managing Director of Triage Services.

CompuCover says..."We look forward to working with Triage to provide a seamless claims process that ensures our customers receive their equipment back as quickly as possible" said David Milner, Managing Director of CompuCover.

Further information can be obtained from,
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About Triage Services

Triage Services is the UK's leading independent provider of outsourcing and managed repair solutions to the IT service sector. It provides total service solutions for the repair and re-utilisation of ATMs, barcode scanners, networks, desktop products, notebooks and PDC equipment and offers both system integration and consultancy services. Triage Services is also a leading UK provider of support services for automatic identification and data capture (AIDC) technologies.

About CompuCover

CompuCover is the UK's leading specialist IT insurance policy. CompuCover is owned and administered by Summit Insurance Services Limited, which is authorised and regulated by the Financial Services Authority under Registered Number 300172