



## PRESS RELEASE

### **TSATM selects Triage Services to support delivery of pioneering new managed services to the ATM marketplace**

#### ***Leading UK-based ATM transactional services provider signs 3-year strategic partnership agreement with Triage Services***

**10<sup>th</sup> September 2007** - Triage Services, the UK's leading independent provider of repair solutions to the IT industry, today announced the signing of a new strategic partnership agreement with Transactional Services ATM (TSATM) — a specialist provider of managed services to the ATM sector.

Under the terms of the three-year agreement, Triage Services becomes responsible for the delivery of ATM (automatic teller machine) refurbishment and repair services to TSATM's UK customer base — which includes a number of building societies and high street banks. Triage Services was chosen after a rigorous and extensive selection process.

Engineering competence, backed by rigorous processes and a comprehensive service offering was just part of Triage's appeal for TSATM. The only repair provider to refurbish ATMs to the latest revisions level as a standard offering, Triage is also unique in offering a full 6-months warranty on all its ATM refurbishments and repairs.

"Triage Services combines engineering excellence with a desire to deliver services that truly enable today's ATM deployers to extend, even further, the return on their investment," says Pat MacFadden, Managing Director, TSATM.

Triage Services will provide services from its ATM Centre of Excellence, which is based at its repair centre in Houghton Regis. With a capacity to support 2,500 repairs a month, the centre contains extensive assessment facilities to support full resilience testing of every ATM prior to dispatch.



“Our goal is to provide ATM deployers and operators with new and innovative solutions that revolutionise the management and support of their ATM estates,” explains McFadden.

“Working in partnership with Triage Service, we aim to unleash new ground-breaking services that will change the industry.”

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### **About Triage Services**

Triage Services is the UK's leading independent provider of outsourcing and managed repair solutions to the IT service sector. It provides total service solutions for the repair and re-utilisation of ATMs, barcode scanners, networks, desktop products, notebooks and PDC equipment and offers both system integration and consultancy services. Its subsidiary, Orderlogic, is established as leading UK provider of support services for automatic identification and data capture (AIDC) technologies. For more information, email [salesenquiry@triage-services.com](mailto:salesenquiry@triage-services.com), telephone +44 (0)1438 213 013 or visit [www.triage-services.com](http://www.triage-services.com)

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