



Press Release

Triage Services Wins Fujitsu 'Gold Services Provider 2010' Award

IT repair specialist Triage Services achieves prestigious Gold Supplier Standard status in Fujitsu's UK Supplier Management programme



26 May 2010 — Triage Services, the UK's leading independent provider of repair solutions to the IT industry, today announced that Fujitsu, one of Europe's leading IT services companies, has recognised the achievement of the company with a 'Gold Services Provider 2010' award.

Triage's Gold accolade followed their participation in Fujitsu's Supplier Management Programme. Now in its third year, the UK programme was created to support Fujitsu's aim to deliver great service and long-lasting business value to its customers by working in close collaboration with key suppliers to achieve service excellence.

Triage Services was one of just 26 new suppliers selected to participate in the 2010 programme – which was extended to include Sourcing & Supply Services providers – and was the only repairer to be chosen.

Andy Mears, Engineering & Services Director at Fujitsu UK & Ireland, commented: "The Triage team deserves a lot of credit in achieving Gold status in year one. They've demonstrated a commitment to understanding, embracing and delivering what's important to Fujitsu when it comes to driving service excellence."

Triage was successfully evaluated against a set of weighted criteria including quality, health & safety, environmental & corporate responsibility, financial & commercial metrics, organisation & account management, governance & compliance, people and technology.



Colin Mackrill, Triage's Managing Director, and Steve Ralph, Triage's Operations Director, were present at the awards dinner held in London in April to collect the Gold award.



Mackrill commented: "We are delighted to have received the award, which is a tribute to our relationship with Fujitsu and our ongoing dedication to meeting client's needs and exceeding expectations."

For Ralph, the Gold Services Provider 2010 recognition is a welcome affirmation of Triage's commitment to vision and value when it comes to customer service: "Alongside delivery and performance, we're committed to innovation – evolving our business and engineering models to support delivery of our customer's goals."

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Further information can be obtained from:

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